



Sindh Health Care Commission (SHCC)

Quality care for all

Newsletter

HOSPITAL

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CLINIC

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Access

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Health and Safety Laws approved for the protection of Healthcare Providers'- implementation mechanism discussed between SHCC and SZABIST.

The Sindh Healthcare Service Providers and Facilities Prevention of Violence and Damage to Property Act, 2021 Sindh Act no. XVIII of 2022 and The Provincial Motor Vehicles (Amendment) Act, 2018 Sindh Act no. XXXVIII of 2018 was passed by the Sindh Provincial Assembly. Dr. Ahson Qavi Siddiqi conducted a meeting with Shahnaz Wazir Ali, President SZABIST, and her team from the Law, Health, and Media Science departments on the subject matter. The meeting was aimed to discuss the two recently passed Acts and their implementation activities. Heads of both organizations agreed to find ways of disseminating new Acts to relevant stakeholders and organizations for application. Dr. Farid Medhat, Professor of Public Health, Dr. Bilal Siddiqui lecturer of Public Health, Ms. Ruf Chaudhary, Lecturer of Law Dept. and Syeda Mehwish Zaidi, Head of Dept Media Science from SZABIST, Dr. Altaf Khawaja, Director Licensing and Accreditation and Mr. Yaseen Veesar from SHCC attended the meeting.



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Transformation in Hospital Sector in Pakistan was agreed upon in a high-level meeting.

The Ministry of National Health Services Regulation and Coordination (NHSR&C) Government of Pakistan in collaboration with the World Health Organization organized a technical working group meeting. The meeting was conducted to formulate National and Provincial strategic plans for hospitals providing services in the public and private sectors. During the meeting, all participant from stakeholder organizations provided their respective input for developing a concise working paper/guideline for the transformation of hospital systems and its subsequent implementation.



Healthcare facilities in Sindh will not be allowed to provide services without a license; Dr. Qavi

"Sindh Health Care Commission is geared up to conduct inspections and issue license to healthcare facilities providing healthcare services in Sindh". Dr. Ahson Qavi Siddiqi shared these views during the event organized by Private Hospital Association. He discussed the role of SHCC Registration and Licensing process for Private Hospitals. The panel of SHCC was comprised of Directorates of Registration and Licensing, Complaints, and Clinical Governance and Training who responded to different questions asked by the participants.



SHCC conducted awareness session in Isra University Hyderabad

Directorate of Anti-Quackery, Sindh Healthcare Commission (SHCC), conducted a student awareness session on 'Healthcare – the basic human right of every citizen' at ISRA University, Hyderabad. The session was addressed by Dr. Nazir Ashraf Leghari, Vice Chancellor Isra University, Hyderabad. While addressing the event Mr. Syed Zeeshan Shah Director Anti Quackery, SHCC, highlighted the efforts of the Anti-Quackery team for banning quackery in the province and the importance of healthcare as a basic human right for every citizen. The event was well appreciated by the student community and the faculty of ISRA University with a commitment to collaborate for such student engagement sessions in the future.



28-02-2023

SHCC HR team conducted a surprise visit to DHQ offices

SHCC HR Team paid a surprise visit to the Divisional Head Quarters (DHQ) offices of SHCC in the month of February 2023. The team met with SHCC staff at DHQs to discuss official matters and resolve issues at the DHQ Level. The team disseminated the relevant information regarding the policies and procedures of SHCC for future compliance.



SHCC believes in supportive supervision and long-term partnership; Dr. Ahson

Dr. Ahson Qavi, CEO SHCC introduced the concept of supportive supervision long-term partnership with licensed healthcare establishments. In accordance with his vision Directorate of Monitoring & Evaluation (M&E) team launched the long term partnership initiative. The M&E team will conduct periodic monitoring of the licensed HCEs, check the mutually agreed KPIs, and ensure compliance. The M&E team of SHCC conducted meetings with the management Begum Akhtar Rukhsana Memorial Trust Hospital, Bahria Town Karachi Hospital, Memon Medical Institute Hospital, Tabba Heart Institute, Dow Dental College, Darul-Sehat Hospital, Aga Khan University, Hospital, Dr. Ziauddin Hospital, North Nazimabad and Clifton, Karachi and shared the purpose of supportive supervision and partnership initiative.



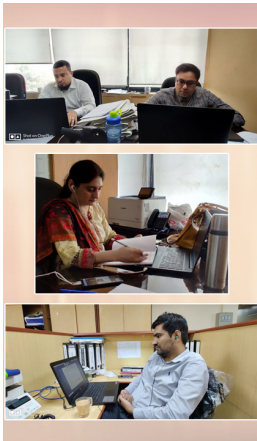
Dr. Ziauddin Hospital, Karachi



Aga Khan University Hospital

SHCC HR and Procurement team trained by SPPRA

The SHCC team, leading the Procurement Committee/Process attended a three-day training on Sindh Public Procurement Rules and Procurement Performance Management System. The training was organized by the Sindh Public Procurement Regulatory Authority, Government of Sindh.



Directorate Anti-Quackery hosts T&D session on process innovation in Sukkur & Larkana

Directorate of Anti-Quackery, SHCC successfully conducted a Training & Development (T&D) Session for staff in Sukkur & Larkana.

The session titled 'process innovation', was part of the series of learning initiatives launched by SHCC Director Anti-Quackery -Syed Zeeshan A. Shah. During this training session, a new checklist was launched for Anti-Quackery Directorate, with the sole purpose of simplifying the verification process during on-field inspections conducted by the SHCC Team.

Key observations are to be check-marked by Team Leaders and External Medical Experts (EMEs), to improve efficiency and reduce turnaround time.



Altamash General Hospital, Karachi qualified for the regular license from SHCC

Altamash General Hospital is qualified for the regular license, after successive rounds of comprehensive inspections done by the Directorate of Licensing and Accreditation (DLA), SHCC. Dr. Muhammad Altamash received the license from Dr. Ahson Qavi Siddiqui, CEO of SHCC in the award ceremony organized in Karachi. Prof. Dr. Altamash appreciated the role of SHCC Licensing and Inspection team. He lauded the professional approach and especially the way how SHCC team facilitated, guided, and coached the Altamash hospital team to meet the required compliance for qualification of the regular license. Seventeen Hospitals in Sindh are qualified and received the regular license after detailed inspections, ensuring compliance against Minimum Service Delivery Standards notified by SHCC.

Teams from healthcare establishments including GIMS and AKU trained by SHCC team

Clinical Governance & Training team of SHCC conducted comprehensive training on quality standards. Around 208 representatives from various healthcare establishments (HCE) including Gambat Institute of Medical Sciences, Agha Khan University Hospital, and other prominent healthcare facilities attended these trainings. Training on standards is pre-requisite before inspection for those HCEs' who applied for license from SHCC.

"CEO visited the Gambat Institute of Health Sciences where he was given a comprehensive tour of the facility. CEO met the Director GIMS, Dr. Bhatti who briefed about the history, present services and expansion plans of PAQSJIMS. The CEO discussed the SHCC licensing pathway and the requirements to meet the quality standards"



SHCC is looking for joint collaboration with World Bank, PSI, JHPIEGO & AKU

"We believe in collaboration and in increasing our partnership network", Dr. Ahson Qavi Siddiqui CEO, SHCC said in meetings conducted with different partners. Dr. Nabeela Ali, from Jhpiego, Murtaza Noonari from World Bank, Professor Junaid Razzak from AKU and PSI team conducted meetings with CEO, SHCC Dr. Ahson Qavi Siddiqui, Clinical Governance and Training team and other respective directorate of SHCC.



SHCC has finalized Standards for Clinical Diagnostic Labs & Dental Hospitals

The Directorate of Clinical Governance & Training has finalized the Minimum Service Delivery Standards (MSDS) for Clinical Diagnostic Laboratories and Dental hospitals/clinics with the participation of relevant stakeholders and technical working groups. The finalized standards were submitted for notification by the Government of Sindh.



Mr. Mubashir won the best-performing team member award

Mr. Mubashir Assistant in the Directorate of Anti-Quackery (D-AQ) won the award for his best performance. The Director Anti-quackery in order to encourage efficient time management, introduced the 'Best Time Management Award' for the team members. The winner is selected from the D-AQ teams across the divisions.

Mr. Zeeshan Shah, Director Anti-quackery shared his view that the award will build staff motivation and increase work efficiency through better management of man-hours in office and in the field.



Mubashir Ahmed ,Assistant Anti-quackery received the award for Best Time Management Staff from Director AQ

SHCC team is now part of the development process of National Frameworks, Policies & Standards

The Directorate of Clinical Governance & Training, SHCC participated in various working groups at the National and Provincial level. SHCC team provided technical assistance in the groundwork of national frameworks and policies. The key policies such as National Standards for Hospitals, National Framework for patient safety and Quality of care, National standards for Medical tourism, National blood transfusion policy, Mechanisms for health financing for universal health coverage, National essential antimicrobials list, National essential diagnostics lists, Maternal and Perinatal Death Surveillance pilot project in the province of Sindh are under process of development.



Right of complaint-SHCC organized awareness sessions

The Directorate of Complaints (SHCC) organized various awareness sessions at major healthcare establishments including the Sindh Govt. of Infectious Diseases, Sindh Institute of Urology and Transplantation (SIUT), Imam Clinic, Chiniot Hospital, and others. The sessions were aimed to increase awareness among healthcare providers and patients to lodge complaints before SHCC. Dr. Faiza Bhutto Director of Complaints and her team led these sessions and provided detailed information regarding the complaint management process, timelines, and pre-requisite steps to register complaints.



Sindh Institute of Urology and Transplantation – Karachi



Chiniot Hospital



Dr. Ahson Qavi Siddiqi, CEO SHCC briefing the participants of Pakistan Society of Anesthesiologists about key elements of service delivery standards on March 11, 2023.



Workshop Development of National Blood & Blood Products Policy February 2nd 2023, Karachi

SHCC strengthens internal monitoring through M&E Directorate

The Directorate of Monitoring and Evaluation (M&E) team conducted monitoring visits to the Divisional Head Quarters (DHQs) of Sukkur and Hyderabad, Mirpurkhas Office and Larkana Office. The visits were aimed to strengthen the systems, identify gaps in processes and suggest measures to bridge identified gaps.

The M&E team also analyzed the inspection & investigation procedure of the Directorate of Complaint and checked the activities of the Inquiry Officer and experts to ensure compliance according to the defined legal scope and set rules of procedure.



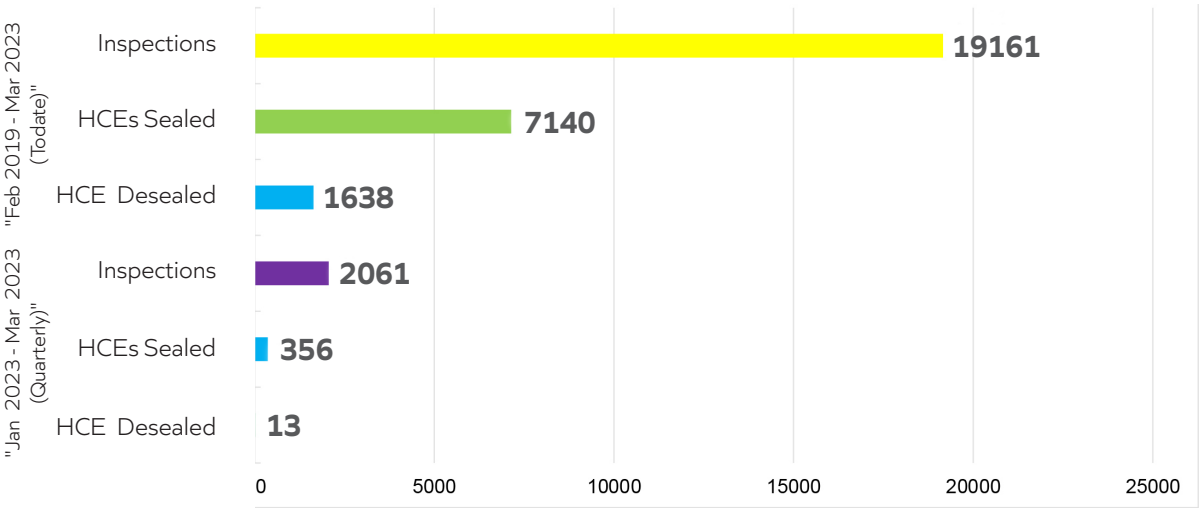
Team Black won the SHCC Premier League

The Human Resource section of the Directorate of Human Resources and Administration (DHR&A) organized the first-ever SHCC Cricket Premier League in Karachi. Four teams Black, Blue, Green, and White comprised of SHCC staff members participated in the event. After the rounds of the league match team Black led by Syed Baqar Raza (Director HR&A) won the title. While addressing the prize ceremony, Omar Siddiqui Manager HR said, winning or losing is part of the game however, as SHCC we all are winners. He thanked all players, staff members, organizers, and the SHCC Management Committee for their participation and support. This activity paved the way for team-building and fun activities in the future to increase staff motivation.



Antiquackery Directorate:

Number of HCEs Inspected, Sealed and Desealed by Directorate of Antiquackery



Registration & Licensing Directorate:

(January - March 2023)

Total Applications received for Registration	233
Registration Certificates Issued	225
Regular License Issued	07
Provisional Licence Issued	25

(2018 - March 2023) Statistics:

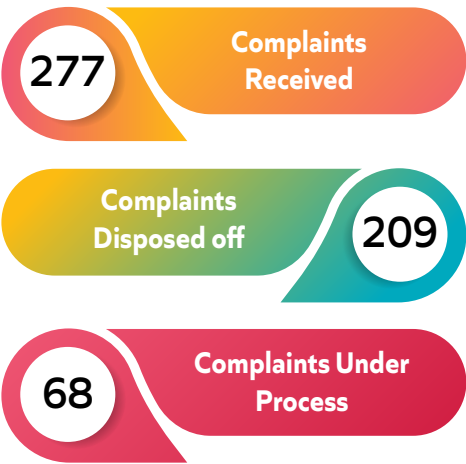
Private HCEs Registered	11075
Public HCEs Registered	1334
HECs Qualified For Regular Licence (Private)	16
HCEs Qualified For Regular Licence (Public)	01
HCEs Qualified For Provisional Licence (Private)	570
HCEs Qualified For Provisional Licence (Public)	12

Statistics regarding training of healthcare providers

	January - March 2023	Total training conducted todate
Hospitals	24	664
PHC/Clinics	163	1747
Maternity	-	
Tibb	-	678
Homeopaithic	21	849
Grand total	208	3938

Complaints Directorate:

(Upto March 2023)



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