



**SINDH HEALTHCARE COMMISSION**

Quality Care for All

# **Request For Proposal**

**For  
National Competitive Bidding  
Pakistan**

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**OFFICE DESIGN AND CONSTRUCTION  
SUPERVISION AT SHCC, KARACHI  
No. SHCC/DHR&A/2032/2024**

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**SINDH HEALTHCARE COMMISSION  
BLOCK – C, 2<sup>ND</sup> FLOOR,  
FTC BUILDING SHAHRAH-E- FAISAL,  
KARACHI**



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## **BACKGROUND**

The Sindh HealthCare Commission (SHCC) is an autonomous organization established under the Act of Sindh Assembly 2013. The Head office of SHCC is located on 2<sup>nd</sup> Floor, Block-C, Finance and Trade Centre, Shahrah-e-Faisal, Karachi on 10,000sqfts.

SHCC intends to design and construct a Conference Room, along with re-arrangement / renovation of already established office space.

In this regard, consultancy services of a firm are required for the purpose to design, prepare BOQ of additional rooms/renovation as per requirement of SHCC and to supervise the actual construction/renovation of the work later on.

## **SCOPE OF SERVICES**

The selected firm will be required to develop an architectural design with BOQ/material to renovate the specified area of existing 10,000sqfts including but not limited to following:

- i.* Conference room approx. 19' x 39' with all furnishings
- ii.* Store & server rooms
- iii.* Modular seating workstations in open space for approximately 40-50 personnel.
- iv.* Electrification, IT and other accessory installations.
- v.* To supervise construction/ provide technical assistance to SHCC during construction of the work/ office space as per approved plan till its completion.

## DEFINITIONS

“Bid” means a tender, or an offer by a person, consultant, firm, company or an organization expressing willingness to undertake a specified task at a price, in response to an invitation by SHCC.

“Bid with Lowest Evaluated Cost” means the bid quoting lowest cost amongst all those bids evaluated to be substantially responsive;

“Bidder” means a person or entity submitting a bid;

“Bidding Documents” means all documents provided to the interested bidders to facilitate them in preparation of their bids in uniform manner;

“Bidding Process” means the procurement procedure under which sealed bids are invited, received, opened, examined and evaluated for the purpose of awarding a contract;

“Blacklisting” means barring a bidder, contractor, consultant or supplier from participating in any future procurement proceedings.

“Calendar Days” means days including all holidays;

“Conflict of Interest” means -

- (i) Where a contractor, supplier or consultant provides, or could provide, or could be perceived as providing biased professional advice to SHCC to obtain an undue benefit for himself or those affiliated with him;
- (ii) Receiving or giving any remuneration directly or indirectly in connection with the assignment except as provided in the contract;
- (iii) Any engagement in consulting or other procurement activities of a contractor, consultant or service provider that conflicts with his role or relationship with the SHCC under the contract;
- (iv) Where an official of the SHCC engaged in the procurement process has a financial or economic interest in the outcome of the process of procurement, in a direct or an indirect manner;

“Consultant” means a professional who can study, design, organize, evaluate and manage projects or assess, evaluate and provide specialist advice or give technical assistance for making or drafting policies, institutional reforms and includes private entities, consulting firms, legal advisors, engineering firms, construction managers, management firms, procurement agents, inspection agents, auditors, international and multinational organizations, investment and merchant banks, universities, research institutions, government agencies, nongovernmental organizations, and individuals;

“Consulting Services” means services of an advisory and intellectual nature provided by consultants using their professional skills to study, design, organize, and manage projects, encompassing multiple activities and disciplines, including the crafting of sector policies and institutional reforms, specialist advice, legal advice and integrated solutions, change management and financial advisory services, planning and engineering studies, and architectural design services, supervision, social and environmental assessments, technical assistance, and programme implementation;

“Contract” means an agreement enforceable by law and includes General and Special Conditions, Specifications, Drawings and Bill of Quantities;

“Contractor” means a person, firm, company or organization that undertakes to execute works including services related thereto, other than consulting services, incidental to or required for the contract being undertaken for the works;

“Corrupt and Fraudulent Practices” means either one or any combination of the practices given below;

- (i) “Coercive Practice” means any impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;
- (ii) “Collusive Practice” means any arrangement between two or more parties to the procurement process or contract execution, designed to achieve with or without the knowledge of the SHCC to establish prices at artificial, non-competitive levels for any wrongful gain;
- (iii) “Corrupt Practice” means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;
- (iv) “Fraudulent Practice” means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;
- (v) “Obstructive Practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit rights provided for under the Rules.

“Emergency” means natural calamities, disasters, accidents, war and breakdown of operational equipment, plant, machinery or engineering infrastructures, which may give rise to abnormal situation requiring prompt and immediate action to limit or avoid damage to person(s), property or the environment;

“Goods” means articles and object of every kind and description including raw materials, drugs and medicines, products, equipments, machinery, spares and commodities in any form, including solid, liquid and gaseous form, and includes services identical to installation, transport, maintenance and similar obligations related to the supply of goods, if the value of these services does not exceed the value of such goods;

“Government” means the Government of Sindh;

“Head of the Department” means the administrative head of the department or the organization;

“Lowest Evaluated Bid” means a bid for goods, works and services having the lowest evaluated cost among the substantially responsive bids

“Lowest Submitted Price” means the lowest price quoted in a bid, which is otherwise not substantially responsive;

“Mis-procurement” means public procurement in contravention of any provision of Sindh Public Procurement Act, 2010, any rule, regulation, order or instruction made there under or any other law in

respect thereof, or relating to, public procurement;

“Notice Inviting Tender” means the notice issued by a SHCC through publication in the newspapers or through electronic means for the purpose of inviting bids, or applications for pre-qualifications, or expression of interests, which may include Tender Notice, Invitation for Bids, Notice for Prequalification or Request for Expression of Interests;

“Open Competitive Bidding” means a fair and transparent specified procedure defined under these Rules, advertised in the prescribed manner, leading to the award of a contract whereby all interested persons, firms, companies or organizations may bid for the contract and includes both National and International Competitive Biddings;

“**SHCC**” means the Sindh Health Care Commission;

“Services” means any object of procurement other than goods or works, and includes consultancy services;

“Substantially Responsive Bid” means the bid that contains no material differences or deviations from, or reservations to, the terms, conditions and specifications given in the bidding documents;

“Supplier” means a person, firm, company or an organization that undertakes to supply goods and services related thereto, other than consulting services, required for the contract;

“Value for Money” means best returns for each rupee spent in terms of quality, timeliness, reliability, after sales service, up-grade ability, price, source, and the combination of whole-life cost and quality to meet SHCC’s requirements.



## Section I. INSTRUCTIONS TO BIDDERS (ITB)

### 1. Correspondence Address

The contact number and the correspondence address for submitting the proposals are as follow:

Assistant Director (Procurement)  
Phone # 021-38656000  
Block – C, 2<sup>nd</sup> Floor,  
FTC Building Shahrah-E- Faisal,  
Karachi

### 2. Eligible Bidders

All the bidders duly incorporated and based in Pakistan governed by rules, laws and statutes of Government of Pakistan and Government of Sindh shall be eligible. [SPPRA Rule 29]

### 3. Corrupt Practice

1. SHCC requires that Bidders / Suppliers / Contractors, observe the highest standard of ethics during the procurement and execution of contract and refrain from undertaking or participating in any corrupt or fraudulent practices. [SPPRA Rule 2 (q - iii, iv)]
2. SHCC will reject a proposal for award, if it determines that the Bidder recommended for award was engaged in any corrupt or has been blacklisted under the Sindh Public Procurement Rules 2010, in competing for the contract in question.
3. Any false information or misstatement on the part of the vendor will lead to disqualification/ blacklisting/ legal proceeding regardless of the price or quality of the product.

### 4. Preparation of Bids

#### 4.1 Bidding Process

This is the Single Stage - Two Envelope Procedure; the bid shall comprise a single package containing two envelopes ELIGIBILITY CRITERIA (duly filled in all respect) and written clearly in legible letters “FINANCIAL PROPOSAL” and “TECHNICAL PROPOSAL” [SPPRA Rule 46 (2-a & b)]

#### 4.2 Cost of Bidding

The bidder shall bear all costs associated with the preparation and submission of its bid and SHCC will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

#### 4.3 Language of Bid

The bid prepared by the bidders as well as all correspondence and documents exchanged by the bidder and SHCC must be written in English. [SPPRA Rule 6 (1)]

#### 4.4 Financial Proposal

The Financial Proposal shall be prepared using the standard form attached, duly signed by the bidder or authorized representative. Standard Forms for Financial Proposal are available in Section [4].

#### **4.5 Bid Currencies**

The bid price shall be in PAK RUPEE (PKR).

#### **4.6 Bid Security**

The SHCC shall require the bidders to furnish the Earnest Money of 2% of bid price, in shape of Pay Order or Irrevocable Bank Guarantee acceptable to the bank, which shall remain valid for a period of twenty eight (28) days beyond the validity period for bids, in order to provide the SHCC reasonable time to act, if the security is to be called. [SPPRA Rule 37(1)]

Bid Security should be attached with the bidding document.

Any Bid not accompanied by an acceptable Bid Security shall be rejected by the SHCC as non - responsive.

Bid security shall be released to the unsuccessful bidders once the contract will be signed with the successful bidder or the validity period has expired. [SPPRA Rule 37(2)]

The bid security shall be forfeited:

- If a Bidder withdraws its bid during the period of its validity specified by the Bidder on the Bid Form; or
- In the case of a successful Bidder, if the Bidder fails to;
  - Sign the contract in accordance with ITB Section [2.7.4]; or
  - Does not abide by the terms of Contract Agreement.

#### **4.7 Bid Validity**

Bids shall remain valid for a period of ninety (90) days, after the date of bid opening prescribed by SHCC; [SPPRA Rule 38 (1)]

Whenever an extension of bid validity period is requested, a bidder shall have the right to refuse to grant such an extension and withdraw his bid and bid security shall be returned forthwith; and [SPPRA Rule 38 (6)]

Bidders who agree to extension of the bid validity period shall also extend validity of the bid security for the agreed extended period of the bid validity. [SPPRA Rule 38 (7-a)]

### **5. Submission of Bids**

#### **5.1 Sealing and Marking of Bids**

This is the Single Stage-Two Envelope Procedure; the bid shall comprise a single package containing two separate envelopes ELIGIBILITY CRITERIA (duly filled in all respect) and written clearly in legible letters “FINANCIAL PROPOSAL” and “TECHNICAL PROPOSAL”[SPPRA Rule 46 (2-a & b)]

#### **5.2 Response Time**

Bidders are required to submit their Bids within fifteen(15) calendar days from the date of publication of Request For Proposal as per National Competitive Bidding. Bids will be received by SHCC at the address specified under ITB Section [2.1] within office hours. [SPPRA Rule 18 (2)]

### **5.3 Extension of Time Period for Submission of Bids**

SHCC may extend the deadline for submission of bids only, if one or all of the following conditions exist;

- Fewer than three bids have been submitted and SHCC is unanimous in its view that wider competition can be ensured by extending the deadline. In such case, the bids submitted shall be returned to the Bidders un-opened; [SPPRA Rule 22 (1)]
- If the SHCC is convinced that such extraordinary circumstances have arisen owing to law and order situation or a natural calamity that the deadline should be extended. [SPPRA Rule 22 (2)]

### **5.4 Clarification of Bidding Documents**

An interested bidder, who has obtained bidding documents, may request for clarification of contents of the bidding document in writing, and SHCC shall respond to such queries in writing within three calendar days, provided they are received at least five (5) calendar days prior to the date of opening of bid. [SPPRA Rule 23 (1)]

It should be noted that any clarification to any query by a bidder shall also be communicated to all parties, who have obtained bidding documents.

### **5.5 Late Bids**

Any bid received by SHCC after the deadline for submission of bids prescribed by SHCC pursuant to ITB Section [2.5.2] will be rejected and returned unopened to the Bidder. [SPPRA Rule 24 (1)]. The rejection of bids received after the deadline for submission shall apply regardless of any reason whatsoever for such delayed receipt

### **5.6 Withdrawal of Bids**

The Bidder may withdraw their bids after it has been submitted by sending a written Withdrawal Notice, duly signed by the Bidder and/or by an authorized representative, and shall include a copy of the authorization. Provided that, written notice of Withdrawal, shall be received by SHCC prior to the opening of bids.

No bid shall be withdrawn in the interval between the opening of Bids and the expiration of the period of Bid validity specified in ITB section [2.4.8].

### **5.7 Cancellation of Bidding Process**

1. SHCC may cancel the bidding process at any time prior to the acceptance of a bid or proposal; [SPPRA Rule 25 (1)]
2. SHCC shall incur no liability towards the bidders, solely by virtue of its invoking sub-rule (2.5.7 - 1); [SPPRA Rule 25 (2)]
3. Intimation of the cancellation of bidding process shall be given promptly to all bidders and bid security shall be returned along with such intimation; [SPPRA Rule 25 (3)]
4. SHCC shall, upon request by any of the bidders, communicate to such bidder, grounds for the cancellation of bidding process, but is not required to justify such grounds. [SPPRA Rule 25 (4)]

## **5.8 Mechanism for Redressal of Grievances**

SHCC has a Committee for Complaint Redressal to address the complaints of bidder that may occur during the procurement proceedings. [SPPRA Rule 31 (1)]

Any bidder being aggrieved by any act or decision of the SHCC during procurement proceedings may lodge a written complaint after the decision causing the grievance has been announced. [SPPRA Rule 31(3)]

The complaint redressal committee upon receiving a complaint from an aggrieved bidder may, if satisfied; [SPPRA Rule 31(4)]

1. Prohibit the procurement committee from acting or deciding in a manner, inconsistent with these rules and regulations; [SPPRA Rule 31(4-a)]
2. Annul in whole or in part, any unauthorized act or decision of the procurement committee; [SPPRA Rule 31(4-b)] and
3. Reverse any decision of the procurement committee or substitute its own decision for such a decision;

Provided that the complaint redressal committee shall not make any decision to award the contract. [SPPRA Rule 31(4-c)]

SHCC shall announce its decision as to the grievance within seven (7) days. The decision shall be intimated to the Bidder and the Authority within three (3) working days by SHCC. [SPPRA Rule 31(5)]

SHCC shall award the contract only after the decision of the complaint redressal committee [SPPRA Rule 31 (6)]

More fact of lodging of a complaint by a bidder shall no warrant suspension of the procurement proceedings. [SPPRA Rule 31(7)]

### **IMPORTANT**

In addition to above it may be added that no complaint will be entertained unless it is:-

- a) Forwarded on company's original letter head, complete address, NTN of the company and CNIC of the complainant.
- b) Incriminating evidence of the complaints.

## **5.9 Review Panel**

The Authority shall maintain a list of Review Panelists for the purpose of reviewing a bidder's complaint. The Panelist shall be appointed on such terms and conditions as the Authority may from time to time notify with the approval of the Chief Secretary. [SPPRA Rule 32(1)]

The List of Specialists shall be formed from a number [SPPRA Rule 32(2)]

1. Persons who have been legal professionals; [SPPRA Rule 32(2-a)]
2. Persons who have been senior officers in the service of the Government with experience in the procurement area, [SPPRA Rule 32(2-b)] and
3. Persons from a list of specialists with experience in the relevant field. [SPPRA Rule 32(2-c)]

The Specialists shall be grouped into a number of Review Panels, each with a nominated Chairperson, both as approved by the Chief Secretary. Each panel shall have a minimum of 3 members, one from each of the groups listed in sub rule (2) above and up to 2 co-opted members on a case-by-case basis depending upon the nature of the complaint. [SPPRA Rule 32(3)]

The specialists shall be paid remuneration for their services as determined by the Authority from time to time with the approval of the Chief Secretary. [SPPRA Rule 32(4)]

### **5.10 Matters not subject to Appeal or Review**

The following actions of the SHCC shall not be subject to the appeal or review: [SPPRA Rule 33]

- Selection method adopted by the SHCC; [SPPRA Rule 33 (1)]
- Decision by the SHCC under ITB section [2.5.7]. [SPPRA Rule 33 (2)]

## **6. Opening and Evaluation of Bids**

### **6.1 Opening of Bids by SHCC**

The opening of bids shall be as per the procedure set down in Section 2.4.1 dealing with Bidding Process.

### **6.2 Clarification of Bids**

No Bidder shall be allowed to alter or modify his bids after the expiry of deadline for the receipt of the bids unless, SHCC may, at its discretion, ask a Bidder for a clarification of bid for evaluation purposes. The request for clarification and the response shall be in writing and no change in the prices or substance of bid shall be sought, offered or permitted. [SPPRA Rule 43]

### **6.3 Preliminary Examination**

SHCC will examine the bids to determine whether the bids are complete and the documents have been properly signed and whether the bids are generally in order.

SHCC may waive any minor informality; nonconformity or irregularity in a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder and further provided that such waiver will be at the complete and sole discretion of SHCC.

If a bid is not substantially responsive, it will be rejected by SHCC and may not subsequently be made responsive by the Bidder by correction of the nonconformity.

### **6.4 Eligibility Criteria**

All bids shall be evaluated as per the criteria given in para 6.5

### 6.5 Eligibility Criteria.

SHCC shall evaluate the offers using the following eligibility criteria.

01	Experience	The bidder must have at least 05 years' experience in relevant field and must have completed at least 03 projects of similar nature in last three years as given in the evaluation criteria. (Please submit copy of PO/Contract Agreement/Notification of Award).
02	Design Facility Tools	The Bidder must possess in house capability to rapid proto type / 3D print models, study models of the design
03	Qualified Team	The team leader must be qualified architect having bachelor degree and appropriate Experience to do decent interiors / corporate
04	Graphic Designing Expertise	The bidder should have in house expertise of all required discipline , and graphic design and branding design to brand SHCC to the best level Possible
05	Turn Over of Business	The bidder must have turnover/sales exceeding 05 Million in PKR annually in any of last three years. (Submission of Audited Annual Reports or Bank statement.
06	Tax Registration	Provide copies of NTN and GST certificates issued by FBR and registration certificate issued by SRB
07	Active Tax Payer	Provide copy of Online Verification from FBR Website
08	Firm/ Company has never been blacklisted	The Bidder should not have been barred by any of Provincial or Federal Government Department, Agency, Organization or Autonomous Body or Private sector organization anywhere in Pakistan. (Submission of undertaking on 100/- legal stamp paper).
09	Workforce	The bidder must have sufficient/technical workforce (provide the list).
10	Prices	The quoted price shall be inclusive of all related cost including all taxes and transportation cost.

#### Note

1. Bidder must provide necessary supporting documents as proof in respect of the selection criteria mentioned above.

## **6.6 Discussions Prior to Evaluation**

If required, prior to evaluation of the bid, SHCC may, within 6-7 days of receipt of the bid, call upon any of the Bidders to discuss or to ask for clarification about anything contained in the bidding document.

## **7. Award of Contract**

### **7.1 Award Criteria**

Subject to ITB Section [2.7.2], SHCC will award the contract to the successful Bidder, whose bid has been determined to be substantially responsive and has been determined to be the lowest evaluated bid, provided the information given in the bidding document is on ground verified by the Consultant Selection Committee of the SHCC.

### **7.2 SHCC's Right to Accept Any Bid and to reject any or all Bids**

SHCC annul the bidding process and reject all Bids at any time prior to Contract award, without thereby incurring any liability to the Bidder(s).

### **7.3 Notification of Award**

Prior to the expiration of the period of bid validity, SHCC will notify the successful Bidder in writing by letter or by email, to be confirmed in writing by letter, that his/her bid has been accepted. The event will also be mentioned on website.

The notification of award will constitute the formation of the Contract.

Upon the successful Bidder's furnishing of the Performance Security pursuant to Section [2.7.5], SHCC will promptly notify each unsuccessful Bidder and will discharge his/her bid security, pursuant to ITB Section [2.4.7].

### **7.4 Signing of Contract**

Within 15 Days from the date of notification of the award the successful bidder shall furnish to SHCC particulars as may be asked by the SHCC Management.

The Contract shall be signed by parties within 07 Days of award of contract. Copy of the agreement enclosed as Annexure "A" required to be signed by the bidder at this stage.

### **7.5 Performance Security**

Within 15 DAYS of receipt of the notification of award from SHCC, the successful Bidder shall furnish to SHCC the Performance Security of 5% of contract price which shall be valid for at least ninety (90) days beyond the date of completion of contract to cover defects liability period or maintenance period. The Performance Security shall be in the form of a pay order or demand draft or bank guarantee issued by a reputable commercial bank, acceptable to SHCC, located in Pakistan. [SPPRA Rule 39 (1)]

Failure of the successful Bidder to comply with the requirement of ITB Section [2.7.4] shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event SHCC may make the award to the next lowest evaluated Bidder or call for new bids.

The Performance Security forms shall not be completed by the bidders at the time of their bid submission. Only the successful Bidder will be required to provide Performance Security.

The Performance Security will be discharged by SHCC and returned to the Supplier not later than thirty (30) days following the date of successful completion of the Supplier's performance obligation under the Contract.

**7.6 General Conditions of Contract**

For detailed General Condition of Contract refer to Section [5.1] of this bidding document.

**7.7 Special Conditions of Contract (Same as General Conditions of the Contract)**

For detailed Special Condition of Contract refer to Section [5.2] of this bidding document.

**7.8 Integrity Pact (Not Applicable)**

The successful bidder shall upon the award of the contract execute an Integrity Pact with SHCC. [SPPRA Rule 89]

**7.9 Non-Disclosure Agreement**

The successful bidder shall upon the award of the contract execute a Non-Disclosure Agreement with SHCC.



# GENERAL CONDITIONS OF CONTRACT

## 1. Definitions

In this contract, the following terms shall be interpreted as indicated:

Applicable Law means the Sindh Public Procurement Act 2009 and the Sindh Public Procurement Rules 2010.

“Procuring Agency” or “PA” means Sindh Health Care Commission.

“Contract” means the Contract signed by the Parties and all the attached documents listed in its Clause 1 that is General Conditions (GC), and the Special Conditions (SC).

“Contract Price” means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.

“Effective Date” means the date on which this Contract comes into force.

“GC” mean these General Conditions of Contract. “Government” means the Government of Sindh. “Currency” means Pak Rupees.

“Member” means any of the entities that make up the joint venture/consortium/association, and “Members” means all these entities.

“Party” means the PA or the Contractor, as the case may be, and “Parties” means both of them.

“Personnel” means persons hired by the Contractor or by any Sub- Contractors and assigned to the performance of the Services or any part thereof.

“SC” means the Special Conditions of Contract by which the GC may be amended or supplemented.

“The Goods” means all of the furniture, fixture, equipment, machinery, and/or other materials, which the Supplier is required to supply to the Procuring agency under the Contract.

“Services” means the services to be performed by the Contractor pursuant to this Contract, as described in the scope of services.

“In writing” means communicated in written form with proof of receipt.

## 2. Law Governing Contract

This Contract, its meaning and interpretation must be in accordance with the SPP Rules 2010 as amended from time to time.

## 3. Notice

- Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the bidding document.
- A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address specified in the bidding document.

#### **4. Authorized Representative**

Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by the SHCC or the Supplier may be taken or executed by the officials.

#### **5. Taxes and Duties**

The Supplier shall pay such direct or indirect taxes, duties, fees, and other impositions levied under the Applicable Law as specified in the bidding document, the amount of which is deemed to have been included in the Contract Price.

#### **6. Effectiveness of Contract**

This Contract shall come into effect on the date the Contract is signed by both Parties. The date the Contract comes into effect is defined as the Effective Date.

#### **7. Expiration of Contract**

Unless terminated earlier pursuant to Contract, this Contract shall expire at the end of such time period after the Effective Date as specified in the lease agreement.

#### **8. Modifications or Variations**

Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

#### **9. Force Majeure**

The failure on the part of the parties to perform their obligation under the contract will not be considered a default if such failure is the result of natural calamities, disasters and circumstances beyond the control of the parties.

#### **10. No Breach of Contract**

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

#### **11. Extension of Time**

Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

#### **12. Termination of Contract by either party.**

As per clause 5

#### **13. Good Faith**

The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

## **14. Settlement of Disputes**

### **15. Amicable Settlement**

The Parties agree that the avoidance or early resolution of disputes is crucial for a smooth execution of the Contract and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

### **16. Arbitration**

If the SHCC and the Supplier fail to amicably settle any dispute arising out of or in connection with the Contract within ten (10) days of commencement of such informal negotiations, the dispute shall be referred to arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

### **17. Obligations of the Supplier**

The Supplier shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Supplier shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to the SHCC, and shall at all times support and safeguard the SHCC legitimate interests in any dealings with Sub- Suppliers or third Parties.

### **18. Conflict of Interest**

The Supplier shall hold the SHCC's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

### **19. Confidentiality**

Except with the prior written consent of the SHCC, the Supplier and the Personnel shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Supplier and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services.

### **20. Standard**

The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods' country of origin. Such standards shall be the latest issued by the concerned institution.

### **21. Patent Rights**

The Supplier shall indemnify the Procuring agency against all third- party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Islamic Republic of Pakistan.

## **22. Inspections and Tests**

- The Procuring agency or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Procuring agency. The Procuring agency shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- Should any inspected or tested Goods fail to conform to the Specifications, the Procuring agency may reject the Goods, and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Procuring agency.
- The Procuring agency's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival shall in no way be limited or waived by reason of the Goods having previously been inspected, tested, and passed by the Manufacturer.
- Nothing in GCC Clause 5 shall in any way release the Supplier from any warranty or other obligations under this Contract.

## **23. Packing**

The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage.

## **24. Transportation**

The Supplier is required under the Contract to transport the Goods to a specified place of destination and shall be arranged by the Supplier, and related costs shall be deemed to have been included in the Contract Price.

## **25. Incidental Services**

The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- Performance or supervision of on-site assembly and/or start-up of the supplied Goods;
- Furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
- Performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract;

## **26. Spare Parts**

The Supplier should provide any or all of the notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:

- Such spare parts as the Procuring agency may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under the Contract; and
- In the event of termination of production of the spare parts:
- Advance notification to the Procuring agency of the pending termination, in sufficient time to permit the Procuring agency to procure needed requirements; and
- Following such termination, furnishing at no cost to the Procuring agency, the blueprints, drawings, and specifications of the spare parts, if requested.

## **27. Warranty**

- The Supplier warrants that the Goods supplied under the Contract are new, unused, of desired models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the Procuring agency's specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.
- This warranty shall remain valid as per BOQ (03 Years and 01 Year wherever applicable) after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract.
- If the Supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, within a reasonable period, the Procuring agency may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Procuring agency may have against the Supplier under the Contract.

## **28. Payment**

- The method and conditions of payment to be made to the Supplier under this Contract shall be specified in payment schedule
- The consultant request(s) for payment shall be made to the Procuring agency in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and Services performed, and upon fulfillment of other obligations stipulated in the Contract.
- Payments shall be made promptly by the Procuring agency, but in no case later than thirty (30) days after submission of an invoice or claim by the consultant.
- The currency of payment is Pak. Rupees.

**29. Prices**

Prices charged by the Supplier for Goods delivered and Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid.

**30. Delivery and Documents**

Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in the Schedule of Requirements. The details of shipping/ transportation and/or other documents to be furnished by the Supplier are specified in SCC.

**31. Liquidated Damages**

If the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Procuring agency shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in SCC. Once the maximum is reached, the Procuring agency may consider termination of the Contract pursuant to GCC Clause 18.

## Invitation for Bids

Sindh Health Care Commission (SHCC) invites proposal for office renovation of premises at FTC Building, Block-C, 2<sup>nd</sup> Floor. Details of the specifications of related services to be provided are given in the scope of service in Section [3] hereto.

Bidder will be selected under procedure described in this Document, in accordance with the Sindh Public Procurement Rules 2010 issued there under (“SPPRA”) which can be found at [www.pprasindh.gov.pk](http://www.pprasindh.gov.pk). For the purposes of this document, the any reference to the term “Act” shall mean a reference to the Sindh Public Procurement Act 2009 and any reference to the Rules shall mean a reference to the Sindh Public Procurement Rules 2010.

This document includes the following Sections:

- Instructions to Bidders (ITB)
- Eligibility Criteria
- Scope of Work
- Financial Proposal
- Conditions of Contract

Proposals must be submitted at address mentioned below;

Assistant Director (Procurement)  
Sindh Healthcare Commission  
Block C, 2nd Floor, FTC Building, Shahrah e Faisal  
Karachi.  
Tel. 021-38656000

## **REQUEST FOR PROPOSAL FOR OFFICE DESIGN AND CONSTRUCTION SUPERVISION FOR SHCC**

Sindh Health Care Commission (SHCC) has been established by Govt. of Sindh under Sind Health Care Commission Act 2013, to improve the quality of healthcare services and ban quackery in the Province of Sindh in all its forms and manifestations. SHCC intends to Office Design and Construction supervision at Block C, 2<sup>nd</sup> Floor, FTC Building, Shahrah e Faisal, Karachi:

S. No.	RFP Description	RFP No.	Bidding Procedure	Last date of bidding Document collection (End Date of sale)	RFP/ Bid opening date
01	Office Design, BOQ Formulation and Construction Supervision	SHCC/DH R&A/2032 /2024	Single Stage Two Envelope	21 <sup>st</sup> Feb, 2024, Up to 5:00PM	Duly filled in bids to be dropped in Tender box to be opened on 22 <sup>nd</sup> Feb, 2024 at 10:30AM at SHCC Office Block-C, 2 <sup>nd</sup> Floor, FTC Building, Shahrah-e-Faisal Karachi.

1. The Sindh Healthcare Commission intends to hire services of a reputable and experienced **Firm**, registered with Active Tax Payers Lists of Federal and Provincial governments including SRB (for Sindh Sales Tax) to **Office Design and Construction Supervision** of SHCC office space at Block C, 2<sup>nd</sup> Floor, FTC Building Shahrah-e-Faisal, Karachi.
2. Detailed bidding documents and other related information can be obtained from the office of Director HR & Administration (SHCC) at the address given below on any working day between 9:30 am to 4:30 pm by paying an amount of Rs. 3,000/- (Non-Refundable) through pay order in favor of Sindh Healthcare Commission on or after 6<sup>th</sup> Feb, 2024 or can be downloaded from the website of [www.shcc.org.pk](http://www.shcc.org.pk) & SPPRA
3. Single Stage Two Envelop Procedure will be used for open competitive bidding. The interested firms are requested to submit their sealed bids comprising single package containing two separate envelopes clearly marked as 'financial proposal' and 'technical proposal' in bold and legible letters.
4. Sealed bids will be submitted till 10:00 am on 22<sup>nd</sup> Feb, 2024 in Sindh Healthcare Commission Office Block-C, 2<sup>nd</sup> Floor, FTC Building, Shahrah-e-Faisal, Karachi and technical bids will be opened on the same day at 10:30 am in the presence of representatives of participating firms.
5. Bid Security equivalent to 2.0% of total bid value in the form of Pay Order / Demand Draft / Banker's Cheque in favor of Sindh Healthcare Commission, Karachi shall be submitted with the sealed financial proposal. Bids without the Bid Money will be rejected.
6. SHCC reserves the right to reject any or all bids and annul the bidding process in accordance with SPPRA rules.

Director HR and Admin,  
Sindh HealthCare Commission,  
2<sup>nd</sup> Floor, Block-C, FTC Building,  
Shahrah-e-Faisal, Karachi.

Tel : 021-38656000

Email: [dhra@shcc.org.pk](mailto:dhra@shcc.org.pk) & [ad.pl@shcc.org.pk](mailto:ad.pl@shcc.org.pk)



## Special Conditions of Contract

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

### **1. Definitions (GCC Clause 1)**

GCC 1 —The Procuring Agency is: Office of the Directorate of the Business Support – Sindh Healthcare Commission, Karachi.

### **2. Applicable Law (GCC Clause 2)**

Contract shall be interpreted in accordance with the Sindh Public Procurement Rules 2010 (amended 2013)

### **3. Settlement of Disputes (GCC Clause 14)**

In the case of a dispute between the Procuring agency and the Supplier, the dispute shall be referred to the dispute resolution mechanism as defined in rule 31, 32 and 34 of the (SPPR 2010) Amended 2013

### **4. Inspections and Tests (GCC Clause 22)**

Representative of Procuring Agency or his nominee shall inspect the procured good / services and ensure that it meets the tender specifications before its acceptance.

### **5. Warranty (GCC Clause 27)**

The equipment shall bear Standard warranty (with free parts & labor) from the date of installation / acceptance. Upon expiration of warranty, Purchaser at its option may enter into a Service Level Maintenance Agreement upon expiry of the warranty period in accordance with terms embodied in Appendix-A hereto

### **6. Payment (GCC Clause 28)**

Hundred percent (100%) of the Contract Price shall be paid upon delivery of goods, and satisfactory services, Installation, integration and testing of the products at the Project site (s), subject to the production of installation and Operational Acceptance certificates duly signed by authorized Representative of the SHCC.

### **7. Design and Documents (GCC Clause 30)**

Supplier shall supply drawing and design /services within 30 Days after signing the contract and shall submit the following.

Supplier's invoice showing Drawing'/Design with BOQ' description, quantity, unit price, and total amount.

**8. Liquidated Damages (GCC Clause 31)**

If the Supplier fails to deliver the goods or perform the services within the time period(s) specified in the contract, the Purchaser shall, without prejudice to its other remedies under the contract deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.07 percent of the Contract Price for each day of delay until actual delivery or performance, up to a maximum deduction of 10% of the Contract Price. Once the maximum is reached, the purchaser may consider termination of the contract.

**Annexure "A"****SPECIMEN OF CONTRACT FORM*****Contract Form***

THIS CONTRACT is made the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_ between *Sindh Healthcare Commission, Karachi*. (Hereinafter called "the Procuring agency") of the one part and *[name of Supplier] of [city and country of Supplier]* (hereinafter called "the Supplier") of the other part:

WHEREAS the Procuring agency invited bids for Architectural Consultancy Services, viz.,

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and has accepted a bid by the Supplier for the supply of those goods and services in the sum of *[contract price in words and figures]* (hereinafter called "the Contract Price").

i.	Architectural Office Design	PKR _____
ii.	Supervision	PKR _____
	Total	PKR _____

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to in General Conditions of Contract in bidding document.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
  - (a) the Bid Form and the Price Schedule submitted by the Bidder;
  - (b) the Schedule of Requirements;
  - (c) the Technical Specifications.
  - (d) the General Conditions of Contract;
  - (e) the Special Conditions of Contract; and
  - (f) the Procuring agency's Notification of Award.
3. In consideration of the payments to be made by the Procuring agency to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Procuring agency to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract

4. The Procuring agency hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Procuring agency)

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Supplier)

**Annexure “B”**

**SCHEDULE OF AVAILABILITY, SUBMISSION & OPENING OF BIDS**

For details refer to Newspaper Advertisement published on the subject matter.

**Annexure “C”****Letter of Acceptance**

Date: \_\_\_\_\_

*To:*

Assistant Director Procurement & Logistics  
 Sindh HealthCare Commission  
 2<sup>nd</sup> Floor, Block C, Shahrah-e-Faisal, Karachi

Dear Sir:

Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver the required item and perform the required service in conformity with the said bidding documents for the sum of *[total bid amount in words and figures]* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements.

If our Bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to Five (5) percent of the Contract Price/Pay order for the due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this Bid for a period of 90 days from the date fixed for Bid opening under 4.7 of the Instructions to Bidders, and it shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 2024 \_\_\_\_\_.

\_\_\_\_\_  
*[signature]*\_\_\_\_\_  
*[in the capacity of]*

Duly authorized to sign Bid for and on behalf of \_\_\_\_\_

**Annexure "D"****Bid Security Form**

Whereas *[name of the Bidder]* (hereinafter called “the Bidder”) has submitted its bid dated *[date of submission of bid]* for the supply of *[name and/or description of the goods]* (hereinafter called “the Bid”).

KNOW ALL PEOPLE by those present that WE *[name of bank]* of *[name of country]*, having our registered office at *[address of bank]* (hereinafter called “the Bank”), are bound unto *[name of Procuring agency]* (hereinafter called “the Procuring agency”) in the sum of for which payment well and truly to be made to the said Procuring agency, the Bank binds itself, its successors, and assignee by these presents. Sealed with the Common Seal of the said Bank this day of 2024 \_\_.

THE CONDITIONS of this obligation are:

1. If the Bidder withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder, having been notified of the acceptance of its Bid by the Procuring agency during the period of bid validity:
  - (a) fails or refuses to execute the Contract Form, if required; or
  - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to Bidders;

we undertake to pay to the Procuring agency up to the above amount upon receipt of its first written demand, without the Procuring agency having to substantiate its demand, provided that in its demand the Procuring agency will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including twenty eight (28) days after the period of bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

*[signature of the bank]*

**Annexure “E”****Performance Security Form**

To:

**Sindh Healthcare Commission,  
Karachi.**

WHEREAS *[name of Supplier]* (hereinafter called “the Supplier”) has undertaken, in pursuance of Contract No. *[Reference number of the contract]* dated \_\_\_\_\_2024 \_\_\_\_\_to supply *[description of goods and services]* (hereinafter called “the Contract”).

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Supplier’s performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Supplier a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of *[amount of the guarantee in words and figures]*, and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limits of *[amount of guarantee]* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the \_\_\_\_\_day of \_\_\_\_\_2024\_\_\_\_\_.

Signature and seal of the Guarantor

\_\_\_\_\_  
*[Name of bank or financial institution]*

\_\_\_\_\_  
*[Address]*

\_\_\_\_\_  
*[Date]*



**PAYMENT SCHEDULE**

	<b>No.</b>	<b>Description</b>	<b>Percentage of the total Contracted Payment</b>
A	1.	Upon submission initial draft layouts and designs - two options	25%
	2.	Upon submission of approved/ final design along with technical details	25%
B	3.	Supervision: Upon completion of 50% of the construction works	25%
	4.	After full completion & Hand Over.	25%

## **EVALUATION PROCESS**

It is our intention to select the consultant firm that presents the best combination of experience, capacity and competence to cater the needs of Sindh Healthcare Commission. SHCC will examine and review the documents submitted, call references and others who have worked with your firm. A site visit to the office to meet the firm's staff and principals working on this matter may also be done.

### **EVALUATION CRITERIA**

<b>S.no</b>	<b>Parameters against which technical evaluation shall be done</b>	<b>Scoring brackets</b>	<b>Total points allocated</b>
<b>1</b>	<b><u>Profile</u></b>		<b>60</b>
1.1	<u>Years of Experience:</u>		<u>20</u>
	≤ 5 year	5	
	≥ 5 ≤ 6 years	10	
	≥ 7 ≤ 10 years	15	
	≥ More than 10 years	20	
1.2	<u>Profile of total projects executed by the firm</u>		<u>40</u>
	≥ 1 ≤ 3 projects of Office space designing and construction supervision of more than 5000 Sq. ft area	10	
	≥ 4 ≤ 8 projects of Office space designing and construction supervision of more than 5000 Sq. ft area	20	
	≥ 9 ≤ 12 projects of Office space designing and construction supervision of more than 5000 Sq. ft area	30	
	≥ 13 projects of Office space designing and construction supervision of more than 5000 Sq. ft area	40	
<b>2</b>	<b><u>Relevant Experience of Team</u></b>		<b>30</b>
	Bachelor's degree in Architecture/ Interior Designing with ≥ 2 ≤ 4-year experience	10	
	Bachelor's degree in Architecture/ Interior Designing with ≥ 5 ≤ 8-year experience	20	
	Bachelor's degree in Architecture/ Interior Designing with ≥ 9 years' experience.	30	

<b>3</b>	<b><u>Financial Strength of the Firm</u></b>		<b><u>10</u></b>
	Bank statements showing cash flow between Rs. 5 Million and less than Rs. 10 million in the year 2023	5	
	Bank statements showing cash flow of more than Rs. 10 million in the Last year	10	
		Total	<b>100</b>

(Passing marks / score = 70%)



**FINANCIAL BID**

S.No.	Description	Quantity	Rate / Sq. Feet	Total Amount in PKR
1.	Floor Layouts & Designs with material details/ BOQs With exact measurements for construction tendering according to available sketch	Partial area of a Total of 10,000sqfts		
2.	Supervision/ Technical assistance during construction period	Same as above		
3.	<b>Total Bid Value (inclusive of all taxes)</b>			
i)	2% Bid Security			
ii)	Pay Order No.			

All prices must be inclusive of all applicable taxes (i.e. SST, GST, Income Tax etc)

**Name of the firm:**

**Signature & Stamp of the Firm:**

