



Sindh Health Care Commission (SHCC)

Quality care for all

Newsletter

HOSPITAL

Quarterly

CLINIC

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ACCESS

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Balochistan Healthcare Commission Delegation first-ever visit to Sindh Healthcare Commission

A delegation of BHCC under the leadership of the Chairman Board of BHCC, Justice Retired A. Hameed Baluch was on a two-day exposure and learning visit to the SHCC on January 16th 2024. The visiting delegation of BHCC was comprised of Mr. Naseem Lehri, Dr. Wahid Baloch, Dr. Farooq Azam Jan, Dr. Masood Nousherwani, M. Jalal Mondokhail, and Dr. Noor Qazi, the CEO of BHCC. Dr. Khalid Hussain Sheikh, Chairman, BoC, SHCC, extended a warm welcome to the delegate, assuring unwavering support from SHCC during the establishment and ongoing operations of BHCC. On the occasion, Dr. Shaikh declared SHCC as a sister concern of BHCC for concerted activities. Justice A Hameed Baloch appreciated the support of SHCC and endorsed the collaborative efforts between the two healthcare commissions, for quality health improvement of both provinces.



CEO SHCC, Dr. Ahson Qavi Siddiqi delivered a lecture on Informed Consent Taking & Patient safety in Communication at JPMC. The lecture was attended by JPMC Faculty, doctors and students.



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Development of Quality Standards

The Minimal Service Delivery Standards for Family Planning have been drafted and shared with all stakeholders in a meeting Chaired by Minister for Health & Population Dr. Azra Pechuho.



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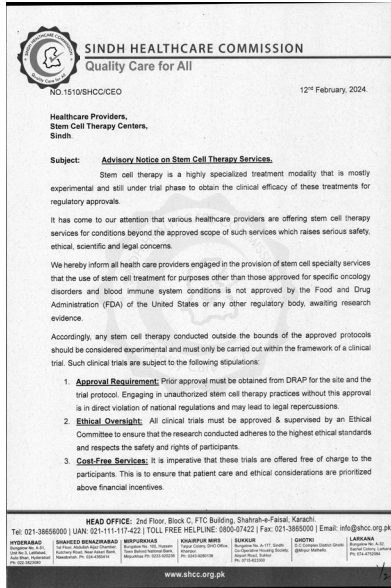
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SINDH HEALTH CARE COMMISSION

HELPLINE

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Press Conference to raise awareness about misuse of stem cells therapy at different centers without FDA or other regulatory body's approval



Caretaker Minister for Health & Population Welfare, Sindh, Dr. Saad Niaz along with CEO SHCC held Press Conference on the issue of misuse of Stem Cells. A letter was also issued to HCEs providing Stem Cell Therapy.



CEO SHCC met with the team of Sindh Integrated Emergency & Health Services (SIEHS)

The meeting took place between the CEOs of SHCC and Sindh Integrated Emergency & Health Services (SIEHS) on 24th, March 2024. SIEHS CEO, Brigadier Tarique Quadir Lakhair (R) and COO visited the SHCC office and exchanged information on the organizational domains. They deliberated on areas of mutual collaboration.



SHCC Anti Quackery Unit Summons hearing for sealed quackery outlets

Anti-Quackery Team under the directives of Director Anti-Quackery, Syed Zeeshan Ali Shah issued summons for hearings to practitioners in March 2023, giving them fair opportunity to fulfill legal and compliance parameters while ensuring completion of the legal process, as per law. under section 55(2) of SHCC Regulations. Case hearings were successfully conducted to bring them under compliance of the law and by resolving their grievances, if any.



Dr. Khalid Hussain Sheikh presiding over the Board of Commissioners meeting



Aga Khan Hospital for women Karimabad, Karachi was awarded SHCC-REGULAR LICENSE.

Law Minister lauds the efforts of Anti-Quackery Directorate

Sindh Healthcare Commission (SHCC) Director Anti-Quackery called on Honorable Caretaker Minister for Law, Religious Affairs and Human Rights, Mr. Muhammad Omer Soomro in, where he appraised the Minister on the efforts undertaken since past year to curb 'quackery' in the province. The meeting included a brief on the actions taken to cut down on illegal practice by 'Quacks' in compliance to SHCC Act 2013.

Key agenda included ways to improve on-field coordination between SHCC legal team and law enforcement agencies formation of the Anti-Quackery Police Squad and creating general public awareness and promoting healthcare a basic human right for all citizens.

Law Minister congratulated SHCC Director Anti Quackery on proactive coordination with the Deputy Commissioners and Senior Superintendents of Police and on being Provincial Lead for Anti Quackery Inspection and Enforcement (I&E) operations in throughout Sindh.



SHCC's team attended USAID's Integrated Health System Strengthening and Service Delivery activity forum in Islamabad

Consultative Meeting & Consensus-Building on Infection Control and Infectious Diseases (IC/ID) Standards in Pakistan was convened on February 21, 2024, at Islamabad through the collaborative efforts of the National Institute of Health (NIH) and USAID's IHSS-SD Activity. The aim of the meeting was to engage stakeholders, including all provincial Health Care Commissions (HCC) and partner organizations, to finalize drafted IC/ID Standards and establish a consensus for their uniform implementation across the country. The Consultative Meeting & Consensus-Building on Infection Control and Infectious Diseases Standards in Pakistan served as a crucial platform for stakeholders to come together and finalize strategies for enhancing infection control measures nationwide.

CEO SHCC reviewed standards to ensure they are quantifiable and objectively verifiable, supported by technical reviews with assistance from WHO, Jhpiego, and TWGs. He presented his perspective, enriching the dialogue with diverse insights and experiences. collaboration through joint reviews and adaptation of standards, translation into measurable criteria and checklists, development of level-specific standards focusing on public health measures, and targeted implementation support in provinces. The key takeaway from the event emphasized on revision of infection control and infectious disease standards, incorporating additional criteria, guidelines, and SOPs for enhanced clarity. Additionally, it was mutually agreed that there was a need to review standards to ensure they are quantifiable and objectively verifiable, supported by technical reviews with assistance from WHO, Jhpiego, and TWGs. By fostering dialogue, sharing best practices, and soliciting diverse

perspectives, the event contributed to the development of consensus and paved the way for the uniform implementation of National IC/ID Standards across Pakistan.



Participation in National and Provincial Forums

A Memorandum of Understanding was signed with Karachi University, enabling access to venues for HCE and HCP trainings. Moreover, SHCC's representation at the Global Health Security Summit and involvement in Provincial MPDSR Committee meetings underscore its commitment to global health initiatives and maternal health monitoring.

Inter-organizational collaboration was also emphasized through a meeting between the CEOs of SIEHS and SHCC, with discussions on mutual collaboration areas.

Under the National Health Support Program, preparations for Year 2, DLIs were discussed during the World Bank Pre-Mission Meeting. SHCC has successfully completed its Year 1 DLI, the Facility Readiness Checklist, which received approval from the World Bank's internal and external technical review committees without objections.

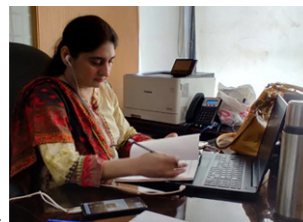


Anti-Quackery Team Sukkur hosts Iftar Dinner to recognize its Top Performers

Quarterly Performance Evaluation by Monitoring & Evaluation Directorate

The Directorate of M&E successfully conducted the quarterly performance evaluation of various technical directorates of SHCC for the Q2 (October- December) FY 2023-24. In ongoing efforts to strengthen the structure and operations of the Sindh Healthcare Commission (SHCC), the directorate M&E facilitated in amendments of SHCC Act ,Regulation and Service Rules.

The Directorate of M&E along with the consultant presented the revised draft of SHCC Act to the Board of Commissioners.



Trainings of Healthcare Establishments on notified standards by DCG&T

Healthcare Establishments (HCEs) undergo mandatory one-time training on the relevant quality standards set by SHCC to facilitate self-assessment and enhance service quality. During the Jan-Mar 2024 quarter, the Directorate prioritized training for GPs in the Karachi division, with 48 clinic representatives attending sessions on Clinic Standards. Similarly, in the Hyderabad division, 43 homeopaths participated in training session focusing on Homeopathic Establishment Standards.

Specialized sessions are tailored for new and expanding facilities, including larger teaching hospitals, ensuring comprehensive training for teams across all departments. Noteworthy examples include interactive training sessions for nominated teams from Hashim Medical City, Hyderabad, and Suleman Roshan Medical College Hospital, Nawab Shah.

Additionally, the directorate supports PPHI in registering and preparing Healthcare Establishments for licensing. A Training of Trainers (ToT) session was conducted for PPHI Head Office nominees and PPHI Lower Sindh Region, covering Karachi, Hyderabad, and Mirpurkhas, encompassing 640 facilities. Senior management, operational, technical, QA, and M&E team members participated, ensuring preparedness for facility inspections.

The training received positive feedback from the PPHI team and senior management of HMC and SRMCH, acknowledging its role in providing clarity, goal identification, and implementation strategy development.



SHCC issued 44 Regular Licenses to Healthcare Establishments

In ongoing efforts to uphold healthcare service delivery standards in Province of Sindh, the Directorate of Licensing & Accreditation has awarded 44 SHCC-Regular Licenses to healthcare facilities that have demonstrated adherence to rigorous service delivery standards. Among these licenses, 7 were issued in the 1st quarter of year 2024, showcasing a commitment to ensuring quality healthcare services across the region. The Aga Khan Hospital for Women Karimabad and Aga Khan Hospital for Women Garden were among these 7 HCE's in Karachi.

Despite these achievements, challenges persist in ensuring compliance among healthcare establishments. The Directorate of Licensing & Accreditation (DLA) has identified non-compliant facilities, necessitating enforcement action to maintain the integrity of healthcare system. During the recent 6th meeting of the DLA committee, the Director of DLA presented a comprehensive report outlining these issues, paving the way for decisive measures to guarantee the delivery of high-quality healthcare services in Sindh. During the same meeting, the convener of the committee commended the exceptional performance of the DLA team and encouraged them to persevere in their efforts. Furthermore, reassurance was provided that unwavering support would be extended to the team throughout their operations.



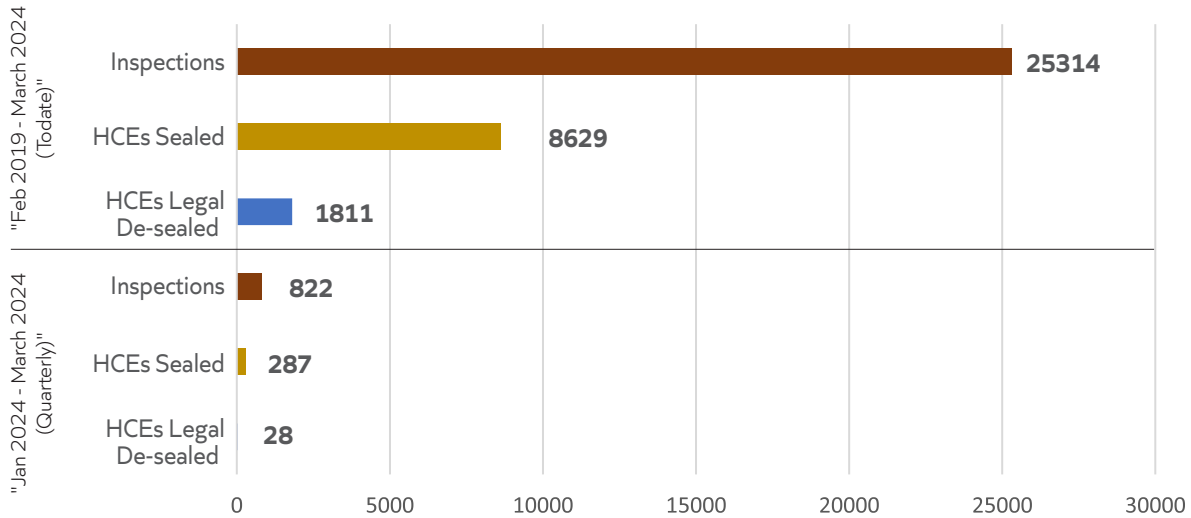
Hearings against complaints



SHCC PERFORMANCE UPDATE

Antiquackery Directorate:

Number of HCEs Inspected, Sealed and Legal De-sealed by Directorate of Antiquackery



Registration & Licensing Directorate:

(January - March 2024)

Total Applications received for Registration	231
Registration Certificates Issued	193
Regular Licenses Issued	8
Provisional Licences Issued	34

(2018 - March 2024) Statistics:

Private HCEs Registered	11,665
Public HCEs Registered	1,512
HECs Qualified For Regular Licence (Private)	42
HCEs Qualified For Regular Licence (Public)	3
HCEs Qualified For Provisional Licence (Private)	752
HCEs Qualified For Provisional Licence (Public)	12

Statistics regarding training of healthcare providers by DCG&T

Healthcare Establishments	January - March 2024	Total training conducted todate
Hospitals	1	640
PHC/Clinics	83	1457
Maternity	-	127
Tibb	-	678
Homeopathic	82	828
Grand Total	166	3730

Complaints Directorate:

(Till March 2024)

